

Financial Assistance Brochure (2016)

Thrive Therapeutic Services, LLC. (Thrive) is a for-profit company. Unlike a non-profit company, we receive no tax breaks and no outside donations. But, Thrive still does it's best to accommodate differing financial circumstances. We do so, in several ways.

- We accept a wide range of insurances.
- We are happy to work with your insurance to be able to be on their panel if we are not currently.
- We split the missed session fee. Rather than the customary full price of a session being charged for a missed session, our missed session fee is ½ the full price of services.
- We waive the missed session fee, in full, if you can provide documentation of hospitalization during the 24 hours prior to your session time. Prior to that you can always call to cancel without incurring any fee.
- We are in the process of becoming paneled for Medicaid.
- If you are a current client and have lost your job or insurance, we would be happy to help you find alternative insurance/payment solutions.

Unfortunately some of our boundaries must remain rigid, or we run the risk of being unable to keep our standard of care high or our doors open.

- It is our responsibility to document all client phone calls (or Skype/Face time "calls) to our therapists, and thus any phone call you make to your therapist will be billed at the minimum of 15 minutes, and in 10 minute increments thereafter. If your call constitutes a session, you will be billed only your portion and your insurance will be billed the rest.
- We can only accept a limited number of clients on Medicaid (or Medicaid Third Party Plans). This number will be determined on a Therapist caseload and availability basis. Please, consider being put on our Medicaid waiting list.
- Any Medicaid client (or Medicare Client with a Medicaid backup) whom has a regular appointment slot, will forfeit their slot, by missing a session, and will have to call in to their therapist to schedule and confirm their intention to attend their next session.